

Your Interconnect Solutions Expert

## Amphenol Sine Systems Corporation

**Seeking:** IT Support & Application Development Assistant

**Job Type:** Full-time, Hybrid

**Location:** Clinton Township, MI USA

**Industry:** Industrial/Audio and Lighting, Electrical Connectors, Cable Assemblies

### Job Description

The IT Support & Application Development Assistant provides technical support to end users while assisting in the development, maintenance, and enhancement of internal business applications.

This role combines hands-on IT support with application development support, primarily using ASP.NET and/or Java, to help ensure stable operations, efficient workflows, and continuous improvement of internal systems.

### The Ideal Candidate

- Strong service mindset & troubleshooting skills
- Foundational development experience
- A desire to grow in both IT support and application development
- Strong problem-solving and analytical skills
- Excellent customer service and communication skills
- Ability to document technical processes clearly
- Strong organizational and time-management skills
- Ability to work independently and collaboratively within a team
- Willingness to learn new technologies and expand technical responsibilities

### Position Responsibilities

#### IT Support Responsibilities

- Provide Level 1–2 technical support to end users for hardware, software, and connectivity issues
- Troubleshoot and resolve issues related to:
  - Microsoft 365 (Outlook, Teams, OneDrive, SharePoint)
  - Windows and macOS workstations
  - Printers, peripherals, and mobile devices
  - VPN and basic network connectivity
- Assist with on-boarding and off-boarding activities, including device setup and account access
- Respond to IT support tickets and document resolutions clearly and accurately
- Escalate complex technical issues to senior IT staff with appropriate diagnostics
- Support basic cybersecurity activities, including phishing reports and endpoint issues
- Create and maintain IT support documentation and standard operating procedures (SOPs)

#### Application Development & Systems Support Responsibilities

- Assist in the development and maintenance of internal applications using:
  - ASP.NET (C#) and/or
  - Java
- Support enhancements and bug fixes for internal web tools, utilities, and integrations
- Write and maintain clean, well-documented code following internal standards
- Develop and execute basic SQL queries to support applications and reporting
- Assist with application testing, validation, and deployment activities
- Support basic API integrations and data exchange processes
- Collaborate with IT and business teams to understand system requirements and user needs

### Education & Experience

- Associate or bachelor's degree in information technology, Computer Science, or a related field (or equivalent practical experience)
- 1–3 years of experience in IT support, application support, or entry-level development roles

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### Technical Skills

- Working knowledge of ASP.NET (C#) and/or Java
- Basic understanding of web technologies (HTML, CSS, JavaScript)
- SQL fundamentals, including basic queries and joins (SQL Server preferred)
- Experience supporting Windows and/or macOS environments
- Familiarity with Microsoft 365 applications and services
- Basic understanding of networking concepts (DNS, IP, VPN)
- Exposure to version control systems (Git)

### Qualifications

- Experience supporting ERP or WMS systems (e.g., Macola, SAP, Oracle)
- Familiarity with REST APIs and JSON
- Basic scripting experience (PowerShell or similar)
- Exposure to reporting tools such as Power BI, SSRS, Crystal Reports
- Knowledge of ITIL concepts or structured IT support processes

### Work Environment & Tools

- Microsoft 365 Admin (limited access)
- IT ticketing system
- SQL Server (limited access)
- Source control repositories
- Development and test environments
- Endpoint and security management tools



Amphenol Sine Systems

**Amphenol Sine Systems** ([www.amphenol-sine.com](http://www.amphenol-sine.com)) was founded in 1967 and is a subsidiary of the Amphenol Corporation and is a leader in Industrial interconnect products. The company designs, manufactures and supplies high-performance interconnect systems for a broad range of Industrial applications including factory automation, motion control, heavy equipment, alternative energy, rail mass transportation and advanced technology solutions for hybrid-electric vehicles. The company's headquarters are located Clinton Township, Michigan with global manufacturing, engineering, sales, and service operations.

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