

Your Interconnect Solutions Expert

Amphenol Sine Systems Corporation

Seeking: Customer Service Representative

Job Type: Full-time, In-office

Industry: Industrial/Audio and Lighting, Electrical Connectors, Cable Assemblies

Job Description

Serves customers by providing product and service information, resolving product and service problems, and ensuring excellent standards are met to maintain high customer satisfaction.

Position Requirements

- Receive and process Customer Purchase Orders, Production Releases or expedite requirements
- Track and maintain Customer orders until complete and shipped
- Answer and route customer inquiries regarding pricing, general administration, sales policies, technical support, shipment logistics and quality discrepancies
- Cross communication between Sales, Product Managers, Production and Warehouse personnel

Desired Skills & Experience

- Bachelor's degree preferred
- Customer Service experience preferred
- Problem-solving abilities
- Documentation Skills
- Excellent Communication Skills
- Detail Oriented
- Conflict Resolution
- Motivated and able to multi-task
- Product and Market Knowledge a plus

Amphenol

Amphenol (www.amphenol.com) is one of the world's largest providers of high-technology interconnect, sensor, and antenna solutions. Our products Enable the Electronics Revolution across virtually every end-market including Automotive, Broadband Communications, Commercial Aerospace, Industrial, Information Technology and Data Communications, Military, Mobile Devices and Mobile Networks. Amphenol's 2021 revenues were \$10.9 billion with over 90,000 employees.



Amphenol Sine Systems

Amphenol Sine Systems (www.amphenol-sine.com) was founded in 1967 and is a subsidiary of the Amphenol Corporation and is a leader in Industrial interconnect products. The company designs, manufactures and supplies high-performance interconnect systems for a broad range of Industrial applications including factory automation, motion control, heavy equipment, alternative energy, rail mass transportation and advanced technology solutions for hybrid-electric vehicles. The company's headquarters are located Clinton Township, Michigan with global manufacturing, engineering, sales, and service operations.

Send resume to: Colleen DeGrande, HR cdegrande@amphenol-sine.com +1-586-913-8688